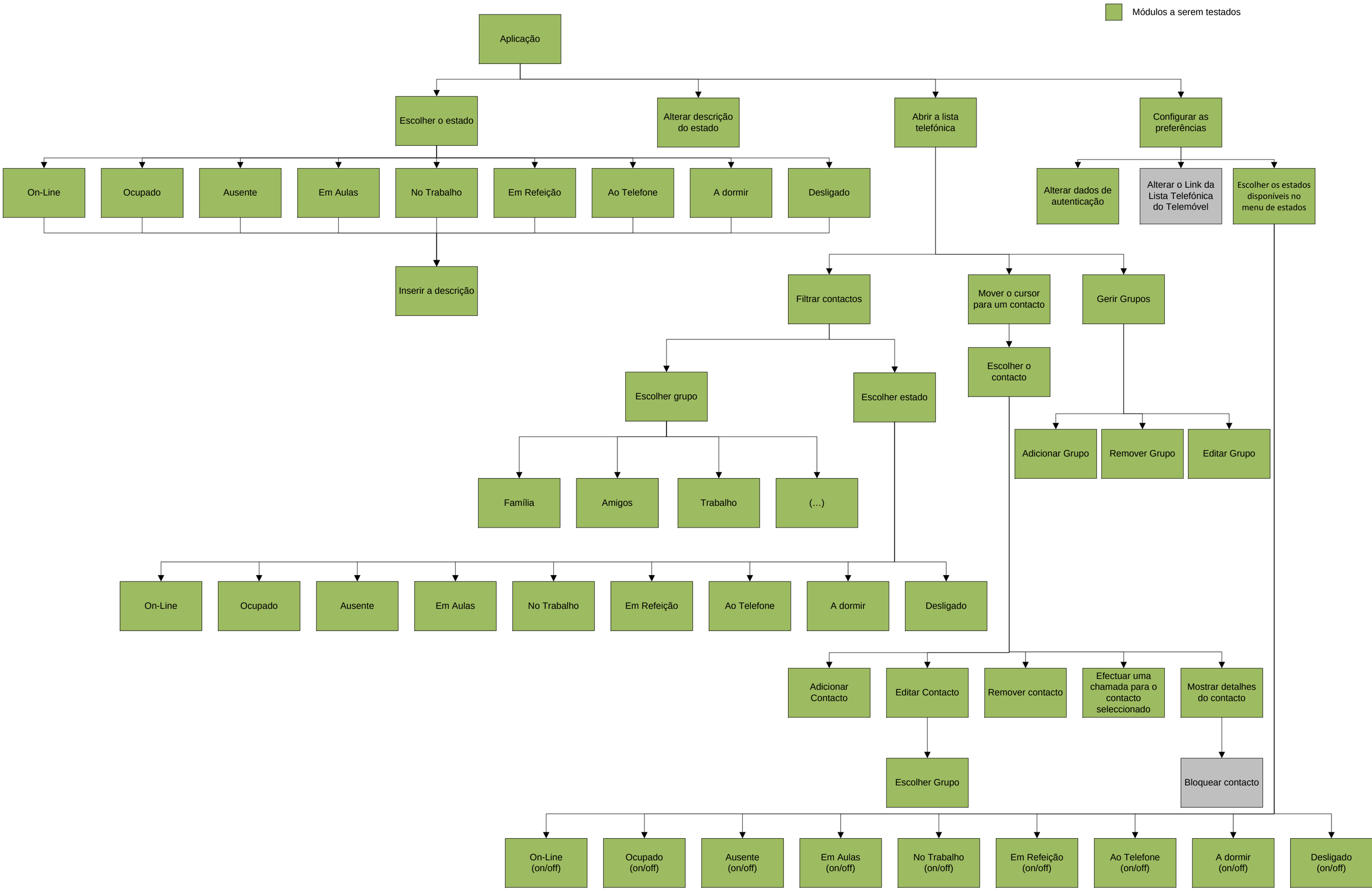Funcionamento